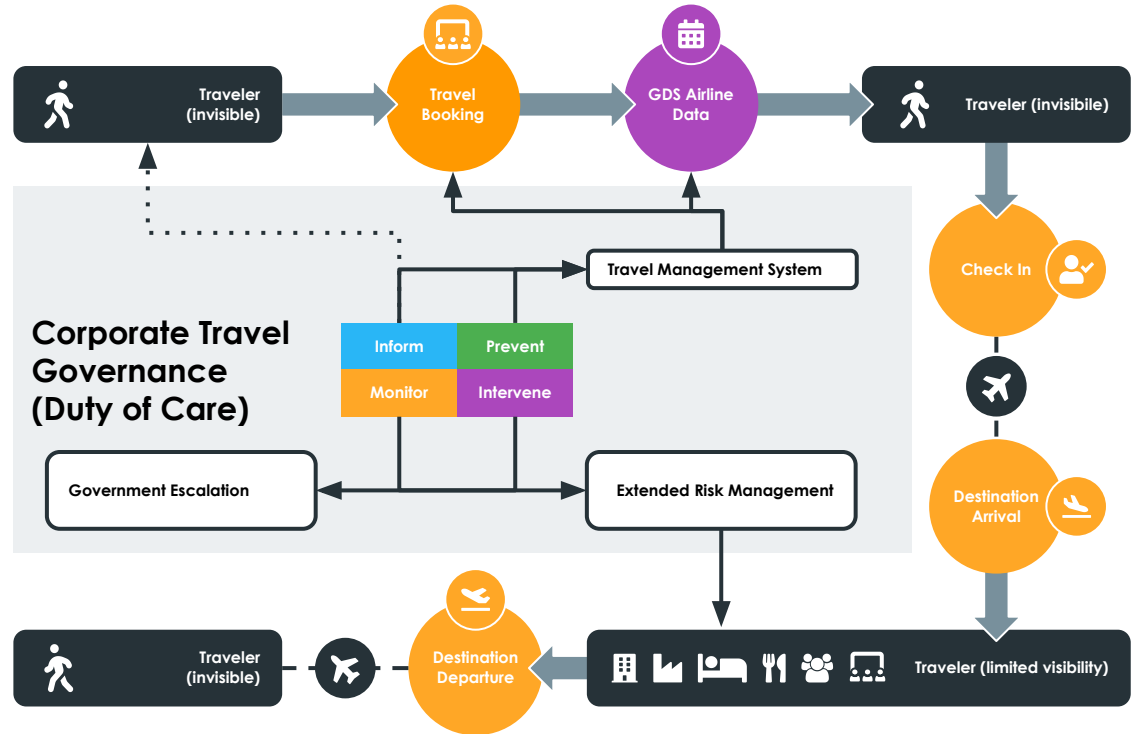# Corporate Travel Risk Management

How advanced analytics can help (re)establishing trust in business travel

Challenge: Traveller Invisibility

Biggest challenge for corporates and their employees is to understand the **direct and indirect risk associated with traveling** under constrained situations like COVID-19.

Thus the need to **understand an employees travel path**; hence whether, where from and where to they are traveling. Ideally also the purpose and what that means from a corporate as well as employee risk exposure perspective.

Ultimately allowing corporates to **deploy and enforce corporate travel policies** in a more risk aware manner.

Traveler (invisible) → Travel Booking → GDS Airline Data → Traveler (invisibile)

Travel Management System

Corporate Travel Governance (Duty of Care)

| Inform | Prevent |
| Monitor | Intervene |

Government Escalation

Extended Risk Management

Check In

Destination Arrival

Traveler (limited visibility)

Destination Departure

Traveler (invisible)

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Typical corporate questions and pain points

- Where are our employees?
- What restrictions do we have to consider per site or country?
- How can we maximize travel safety?
- How can we enforce corporate travel policies?
- What is the risk a travelling employee is exposed to?
- What risk does that employee expose to the company, customers and coworkers, alike?

- Given the current situation, is the travel time an obstacle? Can this be shortened somehow?
- How can employees be motivated to go on business trips again?
- Do we have appropriate insurance cover?
- Are our guidelines and due diligence in line with existing insurances? In such circumstances, is the trip covered by insurance?

How can we tame the tidal wave of ever changing government policies, dynamically adapt our corporate rules and actively manage travel risk, respectively?

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Integrated Travel **Risk** Management

Travel Risk Management

Single integrated travel risk view (employee / corporate) means to integrate all data sources:

- Corporate data (itinerary, policies)
- Country, state, county, city policy, health and risk data
- Hospitality
- Aviation

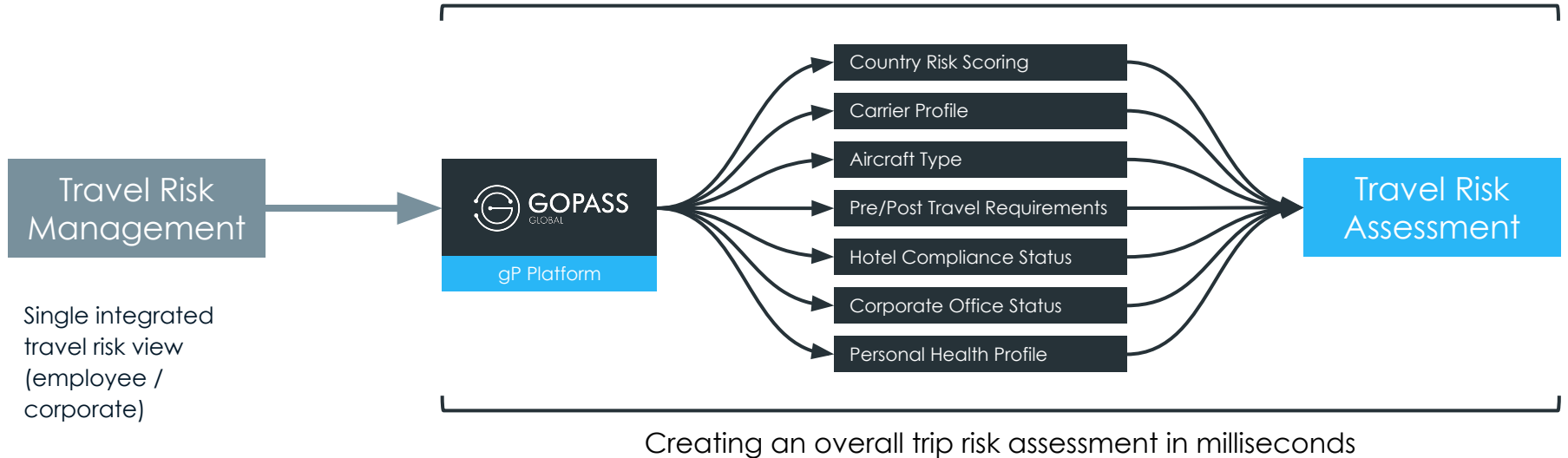Becoming millions of data points to integrate and correlate for risk integrated management

Not only daily, but also in near real-time

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Different requirements, yet overlapping

Travel Risk Management

Single integrated travel risk view (employee / corporate)

Public Sector

- Government
- Education
- Migrant Workforce

Private Sector

- Corporate
- Transport & Logistics
- Travel & Event Industry

goPassport
(wider focus due to government specific requirements)

goPassport

gP Platform

GOPASS
GLOBAL

goPass Global
(more narrow focus due to business specific requirements)

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Travel Risk Assessment

goPass Global and the underlying gP Platform provide an end-to-end view of all the aspects of an employee's trip and their risk of exposure in the cycle of travel.

Travel Risk Management

Single integrated travel risk view (employee / corporate)

GOPASS GLOBAL
gP Platform

- Country Risk Scoring
- Carrier Profile
- Aircraft Type
- Pre/Post Travel Requirements
- Hotel Compliance Status
- Corporate Office Status
- Personal Health Profile

Travel Risk Assessment

Creating an overall trip risk assessment in milliseconds

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A single view output - Pre-Travel planner

Pre-Travel example of how a risk assessment can be provided to an employee inside the corporate travel booking portal.

Alternatively standalone and complementary to any means of travel booking when no integrated travel management platform is available.

Country Console
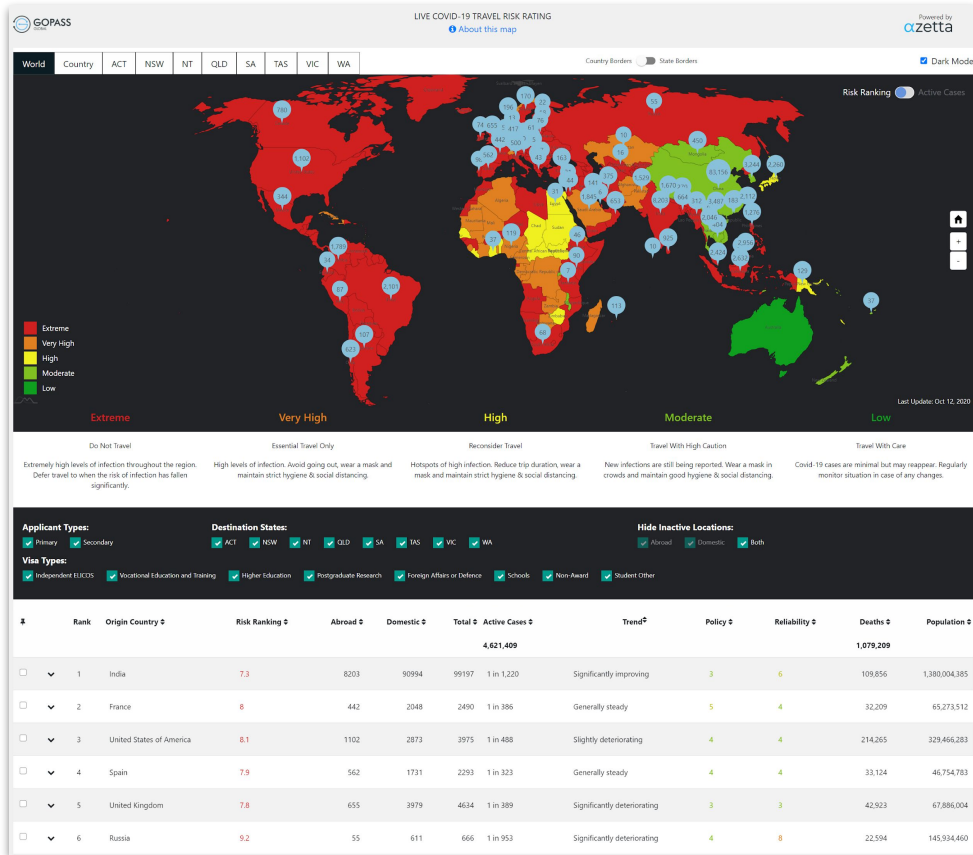
Providing a corporate view with an instant status of ALL employees currently engaged in corporate travel.

1. Overall traveller profile status, by country, by risk.
2. Drill down to Individual traveller / countries / offices
3. By routes and status (In transit / arrived / complete)
4. Compromised employee management
5. Bespoke reporting
6. API for messaging / escalation into company Risk Control Center

Try the public live risk map (with AU students)

Country Detail

1. **Specific Country Detail**
   - Country Status
   - Country Conditions and social profile

2. **Employee Travellers**
   - Totals
   - Individuals details
   - Messaging capability
     - Country Travellers
     - Individuals

3. **Country Office Profile**
   - Open / Close Status
   - Restrictions
   - Visiting policy

4. **Compromised employee management**

Corporate Travel Policy Management

Rules Based Exclusion / Inclusion Listing

- Contracted Approved Airlines

- Risk based filtering
  - Destination
  - Airline
  - Route

- Corporate Corporate benchmarks for risk threshold

- Warning / Care status management

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Office Policy Management

Office as part of the employee itinerary

- Integrate Office as part of singleview
- Provide status
    - Open
    - Closed
    - Access under conditions
- Reflect Office COVID-19 operating policies
- Record policy compliance and status.
- provide medical recommendations as well

Personalised Travel Health Risk

Personal Risk Rating

AGE?	○ < 21	○ 21-30	○ 31-40	◉ 41-50	○ 51-60	○ > 60
RESPIRATORY ISSUES?	○ Yes	◉ No	Asthma or other respiratory issues requiring medication			
DO YOU SMOKE?	○ Yes	◉ No				
DIABETES?	○ Yes	◉ No	Type 1 or type 2 diabetes			
OVERWEIGHT?	○ Yes	◉ No	Body Mass Index > 30 [Calculate]			
CARDIAC DISEASE?	○ Yes	◉ No	Heart attack, heart failure or cardiomyopathy			
IMMUNOCOMPROMISED?	○ Yes	◉ No	Immunocompromising disease or associated medication			
NEURODEGENERATIVE DISEASE?	○ Yes	◉ No	Motor neurone, parkinson's, multiple sclerosisosis or similar disease			
COVID-19 ANTIBODY?	○ Yes	◉ No	Have you had a positive antibody test in the last 6 months [Info]			

2

Take care

Caution

Rethink

As a separate tool on the portal - personal exposure risk

- Separate tool
- No data privacy concerns
- Used in conjunction with trip risk

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Travel **Risk** Management Scope

Integrated travel risk view for corporates and their employees alike

Data product to integrate into existing travel, corporate risk and emergency management solutions

Alternatively to complement existing solutions as a stand alone tool

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